

Terms & Conditions

These Terms and Conditions, along with privacy policy or other terms (“Terms”) constitute a binding agreement by and between TAXZAAR SERVICES PRIVATE LIMITED, (“Website Owner” or “we” or “us” or “our”) and you (“you” or “your”) and relate to your use of our website(www.gstcarecenter.com), goods (as applicable) or services (as applicable) (collectively, “Services”).

By using our website www.gstcarecenter.com and availing the Services, you agree that you have read and accepted these Terms (including the Privacy Policy). We reserve the right to modify these Terms at any time and without assigning any reason. It is your responsibility to periodically review these Terms to stay informed of updates.

The use of this website or availing of our Services is subject to the following terms of use:

- To access and use the Services, you agree to provide true, accurate and complete information to us during and after registration, and you shall be responsible for all acts done through the use of your registered account.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials offered on this website or through the Services, for any specific purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of our Services and the website is solely at your own risk and discretion.. You are required to independently assess and ensure that the Services meet your requirements.
- The contents of the Website and the Services are proprietary to Us and you will not have any authority to claim any intellectual property rights, title, or interest in its contents.
- You acknowledge that unauthorized use of the Website or the Services may lead to action against you as per these Terms or applicable laws.
- You agree to pay us the charges associated with availing the Services.
- You agree not to use the website and/ or Services for any purpose that is unlawful, illegal or forbidden by these Terms, or Indian or local laws that might apply to you.
- You agree and acknowledge that website and the Services may contain links to other third party websites. On accessing these links, you will be governed by the terms of use, privacy policy and such other policies of such third party websites.
- You understand that upon initiating a transaction for availing the Services you are entering into a legally binding and enforceable contract with the us for the Services.
- You shall be entitled to claim a refund of the payment made by you in case we are not able to provide the Service. The timelines for such return and refund will be according to the specific Service you have availed or within the time period provided in our policies (as applicable). In case you do not raise a refund claim within the stipulated time, than this would make you ineligible for a refund.
- Notwithstanding anything contained in these Terms, the parties shall not be liable for any failure to perform an obligation under these Terms if performance is prevented or delayed by a force majeure event.
- These Terms and any dispute or claim relating to it, or its enforceability, shall be governed by and construed in accordance with the laws of India.
- All disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts in NOIDA, Uttar Pradesh
- All concerns or communications relating to these Terms must be communicated to us using the contact information provided on this website.

Delivery and Refund Policy

Delivery Policy

Deliverables:

Following your purchase of GST Care Center Software you will be provided with the Invoice document for your purchase along with the Login ID & Password for accessing your software followed by Training of the software.

Training Purchases:

Following a training purchase a GST Care Center Software Representative will contact you in due course to arrange a suitable date and time, whether this is On-Line or On-Site training.

Software and Upgrades:

All Software and Software upgrades are supplied through a Login credentials mode with an electronic licence, we aim to process your request within 24hrs if purchased Mon-Thursday. If a Purchase is on Friday after 16:30 or on a Saturday or Sunday then this will be processed the next working Day.

Electronic Licence:

Software provided by GST Care Center Software requires an Login ID & Password to function, we will provide this login ID & Password Through mail to you at the same time as the payment has been made for the software. Software will collect device ID during registration to maintain records of the location of the Subscriber.

Refund Policy

Before Returning a Product:

If you are having an issue with a product, there may be other options before requesting a return:

- If you've purchased the software, and need assistance with installation and/or activation, please email us at support@gstcarecenter.com.
- If you require Technical Support with a GST Care Center Software Product, please email support@gstcarecenter.com.
- If you require Support using a product please look in the help section of that product for the online manuals or support@gstcarecenter.com.
- If you'd like to return your purchase made in the last Seven Days please email support@gstcarecenter.com clearly stating your reasons.

M/s Taxzaar Services Private Limited - Delivery & Refund Policy Dated: 25.07.2021

Return and Exchange policy:

We will accept returns and exchanges for items that meet the return criteria set forth below for 7 days from the date of purchase or download, as applicable. We reserve the right to deny any return or exchange which fails to meet our return criteria.

Return Criteria:

All returns and exchanges must be accompanied processed through the appropriate channels within 7 days of purchase only if the deliverables has not been issued to the customer. Once the deliverables has been delivered, no refund shall be made to the Customer.

When returning software the software must have the licence terminated on the users machine and be removed from that machine, we may require you to sign an electronic letter of destruction as condition of your return to confirm that you have uninstalled and have not made any copies of the product. The licence code for these products will be blocked and you will not be able to install or use the software in the future. For promotional items and bundles, all included products and/or services must be returned together. If a service include in a promotion and/or bundle has been used (for example a used promotional promo code), the full retail value of the service will be deducted from the refund amount. When a bundle is purchased and only part of

the bundle is returned, the discount is void and the total discount will be deducted from the refund.

For training online or on site, you must return the product within 7 days of purchase and before the Login id and Password has been generated or the training has taken part. You may not return the product once training has been completed.

We may extend the 7-day return period during holiday or other periods. If a longer return period was advertised on the Website/ promotional information when you made your purchase, that longer period applies.

If we lower our price on an item within 5 days of your purchase, we will honour the lower price. If you notice that we have lowered a price on an item you recently purchased, just contact sales@gstcarecenter.com and we will gladly issue a refund or credit for the difference (if you paid with a credit card, you'll need to use the same card). This offer does not apply to price reductions associated with special sale events such as Black Friday, Cyber Monday, and Christmas Specials etc...

Returns Process:

To start your returns process please contact GST Care Center Software by email at support@gstcarecenter.com to request a return no later than Seven (7) days after date of purchase. Once you follow the instructions and completed the return process with the customer support agent, we'll send you confirmation email with additional return details, if applicable.

M/s Taxzaar Services Private Limited - Delivery & Refund Policy Dated: 25.07.2021

When you make a qualifying return, we will credit the full amount you are entitled to and you will receive your refund in approximately 3-5 business days. Refunds will be made in the same method as payment unless you select to exchange the item. Once you complete your return we'll send you a return confirmation email.

Minimum age policy

GST Care Center Software provides software and training for the Service industry, as per the service industry minimum age requirements you must be 18 or over to purchase our software or training. If you are not the card holder the card holder must be present during purchase.

Contact Us

If you have any questions on how to return your item to us, contact us.